## Taxi and Private Hire Policy amendments summary – 2019

The purpose of this table is to clarify what significant changes have been made to the taxi licensing policy and why.

| Item<br>amended | Amendment                              | Page    | Reason for amendment   |
|-----------------|--|---------|--|
| Policy          |  |         |  |
| Council logo    |  |         | New logo   |
| Date of Policy  |  |         | 1.4.19   |
| 1.1a            | Additional wording                     | 3       | Further clarification – added word dual to driver  |
| 1.1c            | Change date of policy and constitution | 3       | Change in delegation – added change to who would review it   |
| 1.2             | Addition of new guidance               | 3       | Updated Guidance available – added new guidance details in text  |
| 1.3             | Addition of consultees                 | 3       | Constitutional change – added in some internal consultees  |
| 1.4             | Updated information                    | 3       | Constitutional/legislation change – added in new process details   |
| 1.5             | Deleted statement                      | 4       | No longer relevant – this was only relevant to the original policy and made reference to the date of the previous Committee approval |
| 2.1             | Deleted statement                      | 4       | No longer relevant – taken out detail of demand surveys as no longer relevant  |
| 3.0             | Added enforcement activity             | 4       | Updated process – added in some additional departments due to new home office activity   |
| 3.2             | Statement amended                      | 4       | To clarify a point – added in some further detail on the same subject  |
| 3.4             | Change of policy name                  | 5       | Updated process – Council now has an enforcement policy  |
| 4               | Added text                             | 5       | er clarification – added in categories due to changes to office reporting  |
| 5.1             | Amended                                | 5       | Constitutional change – changed from Committee to Officer Panel  |
| 5.2             | Table amended                          | 5,6,7,8 |  |

|       |                                    |    | Panel and not Committee                                     |
|-------|------------------------------------|----|---|
| 6.1   | Amended                            | 9  | Constitutional change – made to omit Committee and          |
|       |                                    |    | replace with Panel  |
| 6.2   | и                                  | 9  | и   |
| 6.3   | u                                  | 9  | u   |
| 6.4   | "                                  | 9  | ű   |
| 6.5   | tt                                 | 9  | u   |
| 6.6   | tt                                 | 9  | u   |
| 6.7   | tt                                 | 10 | u   |
| 6.8   | 66                                 | 10 | · ·   |
| 6.9   | 66                                 | 10 | · ·   |
| 7.1   | 66                                 | 10 | Constitutional change as above                              |
| 7.2   | 66                                 | 10 | "   |
| 7.3   | Fee added for last minute renewals | 10 | Added due to the number of late applications and the        |
|       |                                    |    | increase in administration time due to late apps            |
| 8.1b  | Amended                            | 10 | Further clarification added                                 |
| 8.1d  | tt                                 | 11 | u   |
| 8.1e  | Added DBS certificate age          | 11 | Requested by Cabinet Member for clarification               |
| 8.1g  | Amended                            | 11 | u u   |
| 8.1 i | "                                  | 11 | ű   |
| 9.1a  | "                                  | 11 | Legislation change  |
| 9.1b  | Deleted                            | 11 | Not ever actioned – inspection of operator offices removed  |
| 10 b  | Amended                            | 12 | Legislation change  |
| 10 d  | и                                  | 12 | Further clarification required regarding wheelchair access  |
|       |                                    |    | being available at all times                                |
| 11.1  | Included                           | 12 | Requested as a 2% annual increase to fare - requested by    |
|       |                                    |    | the trade to keep fares in line with the annual Council 2%  |
|       |                                    |    | uplift in application costs                                 |
| 12.1  | Amended                            | 12 | Further clarification – this was added in following Council |
|       |                                    |    | decision to adopt full cost recovery                        |
| 12.2  | Deleted                            | 12 | Not required – removed as condition added regarding late    |
|       |                                    |    | payment of fee  |
| 12.4  | Amended                            | 12 | Further clarification – further warning added about         |
|       |                                    |    | collection fees   |
| 12.5  | u                                  | 12 | "needed as wording used to read 2 x reminders               |

| 66                          | 13  | "added to reflect updated fit and proper policy for   |
|-----------------------------|---|---|
|                             | - 10  | applicants or licence holders with offences   |
|                             |   | New address and contact details   |
| Included mandatory training | 14  | Requested by Cabinet Member – This training is added due to changes in safeguarding requirements and best practice  |
| Amended                     | 14  | Further clarification required as experience has shown this needed to be added when licence holders are involved in offences or investigations during term of the licence   |
| Added                       | 14  | "added due to changes in safeguarding requirements  |
| CCTV seal requirement       |   | Requested by Cabinet Member – currently the systems are not sealed  |
|                             |   |   |
| Amended                     | 18  | changes in penalty points due to constitutional change, no longer gets considered at Committee  |
| u                           | 18  | "   |
| u u                         |   | ű   |
| ш                           | 19  | и   |
| "                           | 19  | u   |
| "                           | 19  | ű   |
| "                           | 19  | "   |
| Deleted                     | 21  | Not required as this offence is dealt with by way of prosecution  |
|                             |   |   |
| Amended                     | 28  | Constitutional change – no longer goes to Committee but panel, wording changed to reflect this  |
| "                           | 28  | "   |
| "                           | 28  | "   |
| "                           | 28  | "   |
| и                           | 28  | "   |
| и                           | 28  | "   |
| и                           | 28  | "   |
|                             |   |   |
| Amended                     | 31  | Further clarification vape added to smoking condition   |
| "                           | 31  | " wording changed to simplify condition   |
|                             | Updated Included mandatory training  Amended  Added CCTV seal requirement  Amended  " " " " " " " " " " " " " " " " " " | Updated 13 Included mandatory training 14  Amended 14  Added 14  CCTV seal requirement 18  " 18  " 19  " 19  " 19  " 19  " 19  " 19  " 19  " 21  Amended 21  Amended 28  " 28  " 28  " 28  " 28  " 28  " 28  " 28  " 28  " 28  " 28  " 31 |

| 2.4          | ii      | 32       | "added to require badge to be returned  |
|--------------|---------|----------|---|
| 3.1          | и       | 33       | "electronic copies of insurance added as acceptable   |
| 5.2          | 44      | 33       | "lost property updated to include any info centres  |
| 7.1          | tt      | 33       | "added in to include proprietor as being responsible to<br>notify as well as driver for complaints made against the<br>driver |
| 9.4          | u       | 33       | Constitutional change – added to include mandatory training   |
| 9.5          | u       | 34       | "this was added due to a change in administrative procedure   |
| 9.6          | Deleted | 34       | In main policy to avoid duplication   |
| 10.1         | Amended | 34       | Further clarification   |
| 10.2         | и       | 34       | added to condition notifying of change of details   |
| 10.4         | "       | 34       | " change of wording to add clarity to condition   |
| 11.3         | u       | 35       | Further clarification – added detail regarding legal requirements to carry working dogs                                       |
| 13.3         | и       | 35       | "further clarification condition on what do in case of accident   |
| Appendix 4   |         |          |   |
| 1.3          | Amended | 38       | Constitutional change from Committee to Panel   |
| 1.4          | 44      | 38       | u   |
| 5.4          | и       | 39       | Legislative change – added due to DBS amended guidance  |
| 5.5          | "       | 40       | u u   |
| 5.6          | и       | 40       | u   |
| 5.7          | 44      | 40       | u   |
| 5.8          | 44      | 40       | u   |
| 6.1          | u       | 41       | Amended guidance to comply with the new guidance on convictions   |
| 6.3          | и       | 41       | и   |
| 10.5         | и       | 44       | New guidance as above   |
| 12.1         | и       | 44       | u   |
| 14.1         |         | 1        | "   |
| 13.1         | ш       | 45       | "   |
| 13.1<br>13.2 | u       | 45<br>45 | u u   |
| 13.1         |         |          |   |

| 18.1              | ii                       | 46 | ű  |
|-------------------|--------------------------|----|--|
| 20.1              | и                        | 46 | u u  |
| Appendix 5        |                          |    |  |
| Dis Hearing       | Amended                  | 51 | Further clarification change from Committee to panel   |
| Appendix 7        |                          |    | -  |
| 2.1               | at .                     | 56 | New process added in ability to accept electronic copies of insurance direct from company                    |
| 8.4               | Deleted                  | 58 | Not actioned – condition no longer relevant  |
| 8.7               | Amended                  | 59 | Change in advertising to move with modern advertising  |
| 11.1              | at                       | 59 | Further clarification added to condition proper handling of complaints                                       |
| Appendix 8        |                          |    |  |
| 1.3               | Amended                  | 62 | Updated guidance – added in to confirm further testing required for M2 categories of vehicle                 |
| 1.4               | и                        | 62 | Change in categories and no new applications showing N1  |
| 1.5               | Deleted                  | 62 | As above – deleted as no longer accept N1 and this old condition referred to additional testing requirements |
| 1.6               | at                       | 62 | "added in as this is a change to condition, now not accept vehicles over 10 years of age as replacements     |
| 1.8               | Amended                  | 62 | Request from trade to restrict age of vehicles upon transfer as above  |
| 1.9               | Deleted                  | 63 | No longer needed as N1 category removed  |
| 4.1 c, d, e, f, k | Amended                  | 64 | To allow for electric cars   |
| i                 | и                        | 64 | u .  |
| m                 | и                        | 64 | ű  |
| n                 | Deleted                  | 64 | No longer required in order to allow electric vehicles   |
| 0                 | Deleted and moved to 5.2 | 64 | Moved to mini bus and MPV category   |
| 6.1               | Amended                  | 65 | Further clarification – added the need to remain wheel   |
|                   |                          |    | chair accessible at all times  |
| 6.11              | Deleted                  | 65 | "two conditions made into one  |
| 7.1               | Amended                  | 65 | "added wording at request of Cabinet Member to include   |
|                   |                          |    | wording of most up to take test standards  |
| 10.1a             | 66                       | 66 | "change added to include change to roof sign size to correct a mistake                                       |
| 10.1 g            | и                        | 67 | Change in advertising media to include web address   |

| 11.2        | "               | 67 | to condition return of old plates                            |
|-------------|-----------------|----|--|
| 11.6        | "               | 67 | Further clarification required to allow renewal without all  |
|             |                 |    | paper work, to avoid future confusion                        |
| 11.7        | "               | 67 | ιι ·   |
| 12.2        | u .             | 68 | No flags added no national flags on vehicles, to avoid       |
|             |                 |    | indirect racism by advertising nationality of driver         |
| 16.2        | "               | 69 | Further clarification – added to allow electronic copies     |
| 16.5        | "               | 69 | " added to ensure all drivers added to insurance             |
| 18.2        | Deleted/amended | 69 | " change of wording recommended by Cabinet member            |
| 20.4        |                 | 71 | "clarification regarding test centre ability to remove plate |
|             |                 |    | etc  |
| 21.1        |                 | 71 | "added GPS equipment in condition                            |
| 23.1        |                 | 72 | Changed since CCTV not owned by Licensing                    |
| 23.2        |                 | 72 | Further clarification added in wording to include DBS        |
|             |                 |    | required for system operators                                |
| 23.3        |                 | 72 | High number off CCTV failures added in to assist with        |
|             |                 |    | CCTV failure   |
| Appendix 12 | Amended         |    | Change in constitution now to panel and not Committee        |
| Appendix 13 | Added           |    | To take account of the length of time some vehicles had      |
|             |                 |    | grandfather rights which are now considered to be            |
|             |                 |    | outdated.  |

In addition to the above, minor changes have been made to correct text, numbering and to reformat as appropriate, as well as to update the policy and appendices to take into account changes in the structure and organisation of the Council.